

DCT Health/Safety Protocols for the Student Matinee Performance Series (in-person)



**DALLAS
CHILDREN'S
THEATER**

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Dallas Children's Theater has missed you, and we're excited to have you back! But for now...things will have to be a little bit different...for the sake of the children, teachers, and our most vulnerable.

All of us at DCT are committed to doing everything within our power to ensure that our environment is a safe and welcoming space. The well-being of our staff as well as the children and school groups we serve drives all of our decisions. During these challenging times, we ask that everyone who enters our building honors the policies we have set forth so that the magic of live theater can be celebrated as the common thread that binds us.

The Center for Disease Control and Prevention (CDC) is a primary source for the development of our guidelines. We will continue to monitor their recommendations and make adjustments as necessary to our policies.

By purchasing tickets to any of our shows, you are acknowledging that you have read and agreed to this code of conduct, and you are committing to making sure that all in your party will adhere to these policies. You understand that failure to comply can result in expulsion from the theater.



First and foremost, if you or anyone in your party does not feel well on show day, have tested positive for COVID-19 in the last 14 days, have been in close contact with someone who has tested positive, or are displaying potential COVID symptoms, please do the responsible thing and STAY HOME.



Face masks, properly worn (which means they cover your nose and mouth), are REQUIRED during the entirety of your group's visit to DCT. This includes children and adults, vaccinated or unvaccinated. Our staff will provide disposable masks to anyone who arrives without a mask at the door. No one without a mask will be permitted inside the building. We do not recommend you bring children under 2 to the theater.



Tickets for DCT's weekday student matinee performances are subject to availability and must be booked in advance with DCT by the school staff. DCT does not sell individual tickets for these performances. The Box Office window will be closed for the show and there will be no cash transactions. Please note: In light of COVID, we will not be processing people at the door that are not on the list.



DCT is reducing the capacity for each performance to approximately 60% (231 patrons) so that there can be some distancing between parties. DCT's House Managers will seat all school groups. You will be asked to remain in your seats from arrival until the end of the show.

School groups should be aware that it is still possible that there will be people sitting in front, next to, and behind you. To minimize exposure and reduce congregating in confined spaces, doors to the building will open only 30 minutes before show time. If you arrive earlier than that, please stay on your bus(es) or in your car(s). We highly recommend that school groups use the restrooms at their own facilities before arriving at the theater. (While restrooms are available at DCT, with several groups arriving for the shows, there will be a lot of demand and a limited amount of time to accommodate large groups, especially before the show.)



There will be touchless hand-sanitizing stations available throughout the theater. Everyone is encouraged to practice increased hygiene.



There is no intermission for PADDINGTON SAVES CHRISTMAS and DRAGONS LOVE TACOS since both of them are approximately one hour long. THE LION, THE WITCH AND THE WARDROBE will have a brief 15-minute intermission since the show is 90 minutes long. No food or drink is permitted in the theater.



DCT bathrooms and water fountains are touchless/motion sensitive.



Please bookmark this page and check back regularly for updates. As our team of health professionals advise and as situations dictate, we will make updates to our protocols and policies. Unless changed, the current policies are in place through at least December 31, 2021. Please check back in December for updated protocols regarding Spring 2022 performances. Also, please distribute ahead of time this PDF document to all individuals who will be attending the field trip to DCT.



Due to the nature of COVID-19 (coronavirus), there is a risk associated with attending a group gathering of any kind. You understand that you are entering the theater at your own risk and that you and your party hereby agree that everyone in your school group will waive and release DCT from any and all liability related directly or indirectly to contracting COVID-19 (coronavirus) or any other related illness or disease. Thank you for your understanding and support. Please share this waiver with those in your party.



Any outbreaks or virus conditions reported to DCT will be communicated to other performance guests as well as the Dallas County Health and Human Services Office.



In light of the uncertainty that surrounds us, we want you to know that it is our promise to be flexible and empathetic as it relates to accommodating ticket exchanges and refunds should your school group be unable to safely join us for a purchased performance. And in that same spirit, if a performance has to be rescheduled or canceled, we will work with you to facilitate a ticket exchange, credit, donation or refund.

Other important information you should know:



All DCT staff interacting with patrons are fully vaccinated and will be wearing masks at all times and are undergoing testing as needed per CDC guidelines. All staff members will fill out and submit a health self-certification form before entering the building every day.



All actors are fully vaccinated and will fill out and submit a health self-certification form before entering the building every day. Actors will not be interacting with the public.



Air filtration system has been upgraded to MERV-13 standards. MERV-13 level filters are designed to trap smaller particles, including viruses, and will be changed out every 3 months.



DCT's professional cleaning service will thoroughly clean high touch, heavily occupied spaces before, during and after each performance.



During these unpredictable times, if at any point you do not feel well or you can't make it to our show for whatever reason, please call us at 214-978-0120. We are happy to work with you on rescheduling, providing a refund or booking your school group into a different show altogether.